# Stratford General Hospital Winter 2018 TALLAMAN AND MARKET 2018



Without YOU, We have nothing.

To viou vidoo



# Without YOU ... We Have Nothing

Dr Kevin Lefebvre is performing a critical surgery with a full complement of Operating Room Staff and a full Operating Room full of the equipment he needs to ensure the surgery is a success. The video he stars in speeds up and every person and piece of equipment disappears until the room is empty except for a single scissor on the floor. The video shows the impact of donor support. Every piece of technology we have is only here because our donors care.

Changes in healthcare are happening at an accelerated pace. From the complexity of chronic disease to rapid advances in healthcare diagnosis and treatment, our hospital must continually improve in order to provide optimal care for every patient.

To support these goals, Stratford General Hospital Foundation is planning the *In Our Hands* campaign, focused on delivering care closer to home for our patients and maximum impact for donor dollars.

While government funding provides for most of the day-to-day operational costs of the hospital like hydro, supplies and the staff working within its walls – which is significant – the funding model allocates no money for the ongoing purchase of new and replacement equipment.

#### Our reality:

We need to invest in **People, Partnerships and Performance** to not only sustain the care you and your family deserves but to ensure a strong hospital and healthcare system into the future.

- A complete refresh of essential equipment throughout the hospital from patient beds to cardiac monitors.
- Investment in new technology throughout the hospital for exceptional care and to recruit and retain staff.
- Investment in people and innovation for a sustainable future.

#### **PEOPLE**

Investing in our people results in exceptional care for patients and retention and recruitment of exceptional people.

#### **PARTNERSHIPS**

Partnerships Allow Innovation:

- Elevating healthcare by collaborating with other partners in recruitment, retention, education and learning.
- New ideas to meet our community's needs including a mechanism to allow people with no family physicians access to care while waiting for a family doctor.

#### **PERFORMANCE**

Healthcare tools and technology are continually evolving. We can diagnose disease at a rate and with such accuracy not thought possible just a few years ago and can treat patients in a more precise, comfortable, and timely way. Initiatives planned include:

#### **Cancer Care**

• Relocating chemotherapy to a new, more comfortable, purpose-built healing space impacting thousands.

#### **Digital Imaging**

 Replacing our x-ray machines and acquiring new MRI and ultrasound technology.

#### **Operating Room**

 Our vision is to provide leading-edge treatment. Current technology limits the procedures we can do. We envision offering new surgeries, such as one-day joint replacements, that will allow patients to go home sooner and have a better recovery.

#### **Technology**

 Implementing a system which enables physicians to share information electronically, decreasing patient waiting times, increasing safety and medication accuracy.

#### Lab

 Replacing our lab equipment and adding "game changing" new diagnostic technology with lifesaving impact.

Stratford General Hospital is an integral part of our healthcare system. This plan will ensure that:

- Patients have compassionate, timely, care close to home.
- Our expert healthcare professionals have the tools they need to provide the best care.
- We can continue to retain and recruit the best and brightest healthcare providers.

Only with your help can we ensure that:

We are here when you need us...here with well-trained, engaged staff...here with the technology we will use that will make a difference...here to make this as strong a community as possible...here for you and your loved ones.



### The Perfect Image

Stratford General celebrates the arrival of the first new digital x-ray machine. This \$400,000+ machine is funded through our generous donors and replaces an older machine. The new technology emits less radiation, has crisper images and takes only 3 seconds per view. Automated positioning provides accuracy and ease to technicians. A total of four more machines are needed to replace machines that are over a decade old at the cost of \$400,000-\$500,000 each.

Front Row L-R: Andrea Page Executive Director SGH Foundation; Wade Phibbs MRT(R) Senior Technologist X-Ray; Louanne Plain Manager Medical Imaging; Hugh McDonald Board Chair, SGH Foundation. Back Row L-R: Andrew Williams President & CEO, HPHA; Linda Huston MRT(R); Graeme Johnston Program Director, Diagnostic Services.

## Pregnancy And Infant Loss (PAIL)

Did you know that as many as one in five pregnancies end in miscarriage and each year in Canada there are approximately six stillborn infants in 1,000 total births?

We acknowledge and remember these losses, as well as the unique grief that bereaved parents and families experience. "Infant loss at any stage of a pregnancy is an extremely emotional and life changing event, even for the staff involved," says Sherri Haase RN, Team Leader. "The nurses from Maternal Child would like to raise awareness of the prevalence of pregnancy and infant loss and educate others about the impact it has on these families. Resources include:



Sweater sets/Blankets - Volunteers provide knitted sweaters/hats/booties and blankets for the infants

**Books** - A children's book explaining death so siblings can understand at their level. The SGH Foundation currently is funding this initiative.

Resource pamphlets - The Pregnancy And Infant Loss (PAIL) Network provides resources for grieving parents.

Footprints - Parents have the option to have their infant's feet foot printed with colourful paint in the shape of a butterfly.

**Weighted Teddy Bears** - A new initiative, the SGH Foundation provides teddy bears to stuff with weighted material that will match the infant's weight for parents to hold and take home.

**Social work follow up and referrals -** Offered to all patients experiencing a loss.



#### Team Players – Thank you

The Surgical Services team along with support staff at Stratford General Hospital have been working diligently to meet the 2018-19 total joint replacement targets. HPHA has committed to completing 369 knees and 204 hips, for a total target number of 573 total joints by March 31st, 2019. As of October 31st, 2018, 58% of the total target cases have been completed. Achievement of this ambitious goal is a direct result of the work of all team members associated with Surgical Services – Surgeons, Anaesthetists, Nursing staff from Surgical Pre-Admit, Day Surgery, OR, PACU and IP Unit, staff from MDRD, Materials Management, Environmental Services, Laboratory, Diagnostic Imaging, Physiotherapists, Rehab Assistants, Porters, Decision Support/Financial Analysts as well as support from the Senior Leadership Team. Bed capacity pressures associated with the increased total joint volumes have impacted other clinical units as well. However, with help from the Bed Allocators, Managers and their staff, the total joint program has been able to continue on its' set course of action. Thanks to all of you, for your diligent and persistent work.

A special 'thank you' also goes out to the Stratford General Hospital Foundation and the generous donations from the community. The purchase of the new System 8's which includes saws, drills and accessories, has improved the work life of the staff and enhanced the quality of care the surgical team can provide to our patients.

As Phil Jackson, a professional basketball player and coach once stated:

"The strength of the team is each member.

The strength of each member is the team."

#### Congratulations Team!

Donnalene Tuer-Hodes, Interim Manager Peri-operative Services Kathie Cuerden, Program Director Dr. James Guy, Medical Program Director

# Making A Real Impact . . . A Salute

#### Each donation is precious, and every donor is priceless ... individuals, groups, and



#### Volunteers of SGH Have a Great Impact!

One of the highlights of the VSGH July Picnic in the park was the presentation of \$85,000 to complete their \$150,000 commitment towards the CT Scanner part of their \$1 million pledge over 10 years towards the Foundation's capital campaign for essential medical equipment. We can never say thank you enough! The Volunteers of Stratford General are a committed group of more than 230 members with a passion for improving the patient experience at our hospital. L-R: Cheryl Hunt Corporate Lead Volunteer Services, Joan Maloney VSGH

Council Co-chair, Brenda Mitchell, Charlie Peterson, Andrea Page SGHF Executive Director and Vicky Vine.



#### Royal Canadian Legion Branch # 8, Stratford -**Poppy Fund**

A salute to the members of the Royal Canadian Legion Branch #8 for their generous gift through their Poppy Fund in support of 2 Reclining Geriatric Chair and 2 specialized sleeper chairs for our Complex Continuing Care unit which will have an impact on our vulnerable older patients.

Front L-R: Dale Bast President, Ken Albert 2nd Vice President and Poppy Committee Chairman, Dot Harmer Poppy Committee Treasurer, Bob Wickenheiser. Back L-R: Joan Rolph, Heather Wickenheiser, Linda Hunter, Bev Hunter Treasurer, Leroy Workman.



#### Nursing Recognition Award for **Exceptional** Care

Two recipients who demonstrate nursing leadership, serve as a mentors to others and who advocate for

patient and family centered care were nominated this year by peers and/or physicians for the first annual Donnalene Tuer-Hodes Nursing Recognition Award for Exceptional Care. The award winners are Linsey Van Kooten, RN, BScN from the Maternal Child Unit, and Judy Gardiner, RN, BScN, MN, Team Leader SGH Emergency Department. Donnalene Tuer-Hodes gave the recipients their certificates, a \$500 cheque towards their courses and a bouquet of flowers.

L-R: Dr. Miriam Mann, Judy Gardiner, Dr. Shirin Mehrain, Donnalene Tuer-Hodes, Linsey Van Kooten and Sherri Haase.



#### **Optimist Club of Stratford**

A BIG thank you to the Optimist Club of Stratford for their support of the purchase of a Cardiac Monitor for the Maternal Child Unit. We can never say thank you enough for their gift of this essential piece of equipment that has such an impact on our tiniest patientsl!

Front L-R: Optimists Sal Marano, Stu MacQuaig - Treasurer, Mat/Child RNs Linsey Van Kooten and Sheila Bell, Kerri Hannon -Manager Maternal Child. Back L-R: Optimists Paul Barton, Brian Pearson, Randy Fortune - President, Dean Listman, Gerry Cox, Andrea Page SGHF ED and Optimist Barry Mason.



**MILKS** (Mothers Initiatiing Lactation Knowledge and Support)

MILKS is a Huron County peer-to-peer breastfeeding support group whose members have been touched by the wonderful staff and care at the Stratford General Hospital's Special Care Nursery (SCN). To support the purchase of a Kangaroo Recliner for "skin to skin" care of mother and baby, they started a "gofundme" page and other initiatives towards their goal to give parents and their newborns the most comfortable stay while in the Special Care Nursery.

L-R: Laura Miller - MILKS trained peer support, Heather Poirier RN - Special Care Nursery, Wilhelmina Laurie - Treasurer Brucefield Community UCW, Kerri Hannon Manager - Maternal Child, Absent: Geraldine Eckel - President Brucefield Community UCW, Joyce Hummel - VP Brucefield Community UCW.

# to Our Community's Generosity!

#### nd businesses building a brighter future for healthcare throughout our region.





#### Farm Credit Canada Supports CT

Nationally there were 1,400 applicants to the FCC Agri-Spirit Fund and SGH Foundation was one of the only 84 grants FCC Agri-Spirit Fund chose for impact on rural communities. Their grant of \$20,000 towards our CT Scanner will impact over 12,000 patients a year from throughout Perth, Huron counties and beyond.

L-R: Lieke Kuijpers, Farm Credit Canada Relationship Manager presents a cheque to Louanne Plain, HPHA Manager Medical Imaging.



#### **Avon Public School Random Act of Kindness**

Ms. Susan Iredale's Grade 1/2 class from Avon Public School smile proudly as they present their heartfelt gifts to Maternal Child unit Team Lead Julie Thistlethwaite, RN. As part of a random act of kindness project in memory of Sydney Anne Evans, the class raised \$100 and purchased 35 gifts to brighten the day of children at our hospital. The carefully wrapped packages included a picture to make a child in hospital feel happy and a handmade card. A big thank you to the young philanthropists for their special gifts!

## Walch Family Strawberries – Big Cheque Presentation

Birgit Walch of Walch Family Strawberries dropped by Stratford General Hospital Foundation for a big cheque presentation marking their generous donation of \$2,209 towards the CT Scanner! Thank you to the Walch Family for hosting the June Pick Your Own Strawberry Day in support of SGH Foundation. We can never say thank you enough! A shout out to the Volunteers of SGH for their help.

L-R: Birgit Walch and Andrea Page SGHF ED.



#### A big thank you to young Philanthropist

Kendra Sherwood and her Mom Morgan Longhurst delivered a special gift of care kits for the patients in our Maternal Child Unit. Morgan noted that when Kendra was a baby, she was rushed to the hospital and knows these extras would be really helpful for any parents who have sick children or babies in the hospital. The kits are full of essentials including baby toys, a blanket and toiletries. Joining Kendra and Morgan is Paediatrician Dr. Tina Pittman.



## REIMAX Golf Classic Raises \$20,000 for the CT Scanner

A salute to the participants, sponsors and organizers of the 2018 Charity Golf Classic for making this a successful event.

L-R: John Wolfe & Jacob Wolfe of RE/MAX a-b Realty Ltd., George Brown, Rob Bryan of RBC Dominion Securities – Stratford, Sandra Mohr and Kelly Munoz of Horizon ProResp, Melissa Steinbach and Andrea Page of the Stratford General Hospital Foundation.



# Promises made; promises kept

# Thank you to our donors for helping us keep our promise!

- the promise every staff member makes to do their best in performing their role in patient-centred care
- the promise of every team member to ensure exceptional care
- the promise of our community and donors in making an impact and being engaged as an integral part of the healthcare team
- the promise of the Foundation to be committed to the highest standards of philanthropy, accountability and donor relations.

We're there for you 24/7 Now we need you!

Please give generously from the heart for state-of-the-art technology.

#### SGH FOUNDATION MONITOR...

is published for the information of our donors, supporters and friends of the SGH Foundation.

#### STRATFORD GENERAL HOSPITAL FOUNDATION

46 General Hospital Drive, Stratford, ON N5A 2Y6

The SGH Foundation works with the community to help raise funds for equipment, upgrading of facilities and special projects of the Stratford General Hospital.



Readers will note a change to coated paper, which is the same cost and allows clearer pictures. Contains recycled fibre and is recyclable.

Charitable Reg. BN 11920 0004 RR0001



Stratford General Hospital Foundation 46 General Hospital Drive Stratford, Ontario N5A 2Y6



Donations in Honour of and in Memory of ...

The Stratford General Hospital Foundation is grateful to the family members and friends who have made Honour and Memorial donations from May 1, 2018 to October 20, 2018.

#### In Honour of Hayden Cade Henrik Cade Keith & Fern Daum Rae Marie Dean Alivia Huston Intensive Care Unit-SGH Keith & Peggy Jantzi Dr. Marcie L. McCune Diana McDonald Medicine Unit-SGH Manfred Mewes

Bruce & Margaret Whitmore

#### In Memory of Nelson Albrecht

Barry Charles Anderson Malcolm Angus Harold Baumbach Eleanor Bowman Tom Boyd David Brodhagen Gary Browne Raymond Burke Lynn Buxton

John Carruthers William "Bear" Chambers

Renske Clarke Albert Cobb Ken Connolly Sandra Connolly John & Elsie Conroy

Savannah Cook William (Bill) Cornish Marian Coulthard Keith A. Culliton Donald Currie Harry Davidson Phyllis Davidson Susan Douglas

Elizabeth "Liz" Diegel Sini Drost Pete Feddema Nick Festoso Margaret Fleming Elva Forbeck Ioan Garrod Ken Gethke Eileen Gillatly Kevin Graul Dennis Grogan Archie Hamilton Bob & Betty Harris Mary Annetta "Ann" Heimrich Randy Herman Brian Hobson Ian Hobson

Marilyn Jeffrey Ronald Kemp Phyllis Kemp Hendrinkus Kraan Tim Kuepfer Vasant Rao Kulkarni Murray Liedtke Allan Linley

Ted & Audrey Livingston Alaida MacGregor Anna Magagnin Paul Martin

Ross J. McCorquodale Walter McFadden Alice McFarlan Joyce Elizabeth McKay Christine "Chrissy" McNeil David Shawn Misener

Fraser Monteith Ellen Naylor Karl Neubrand Sheila Norrie Pearl Nowack

John Ogilvie Tom Orr Sachiko Oue **Janice Parker** Harold Preiss **Arthur Puetz Betty Ranney** George Reurink Mac Ridley Kathe Riedel

**Enid Ripley** Mildred Ritz Stewart Robertson Mary Robinson Velma Robinson

Peter Sansom Karl Sartori Marie Schade Milvina Schlotzhauer

Reta Schmidt Theresa Screen Marvin Shantz Karen Shirray Bruce Shivas **Jack Smith** Glenn Snider Wendell Stacev Glen Standeaven Margaret Steele Athena Stoian **Bob Tattersall Greg Trott** Grace Tuer

Agnes Van Houtven Henk Vandereijk Nancy Vollmer Donna White Edith Wiedmann Roy Willis

Lenora M. Willis Margaret Willmer

Helen Isabelle Willoughby Stephen Andrew "Andy"

Wilson Jaxx Wreford Gordon Young Laverne Zimmer

YOUR DONATION COUNTS! Please take a moment and reflect on what our community would be like without our hospital. Our health care team has one main focus - YOU - the patient. In the last year the health care team has touched the lives of countless people and their families with their compassion, skill and expertise. Every gift you give impacts the care we are able to provide. Your support purchases essential medical equipment - equipment we can't afford to be without. We count on you to help us provide quality and patient-focused care. Thank you!



"People Caring for People"

## YES, I care! I wish to support our Hospital.

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Name:		Address:		
City:	Postal Code:		Telephone:	
$\square$ Enclosed is my cheque to Stratford General Hospital Foundation.			Email:	
\$1,000  \\$500	\$250  \$100	□ \$50 □ \$25	I prefer to give	2 \$
VISA MasterCord	MERICAN DORRESS Card #		Expiry Da	ate
☐ I'd like to pledge my support of	ge my support of \$ each year over		the next	years.
Signature	Date			
A receipt will be issued for tax purposes.  Our donor records are confidential. We do not s.	O			Thank you for caring!